



Elder Services of Berkshire County, Inc.

AREA PLAN ON AGING
2026-2029
DRAFT REVISION
1/23/26

SERVING OLDER ADULTS OF BERKSHIRE COUNTY

73 SOUTH CHURCH STREET, PITTSFIELD, MA 01201

EXECUTIVE SUMMARY

Development of the Area Plan for the next year, let alone the next four years, can only be completed in a sound manner if we consider the current and projected political and economic environment.

Financial stability at the state and federal levels is uncertain at best. Changes in these funding sources may adversely affect the ability of Elder Services of Berkshire County, Inc. (ESBCI) to deliver programs and services to older adults in Berkshire County.

The alarms have been sounded at the state level, with projected Massachusetts budget shortfalls threatening our vital Home Care Services Programs for older adults. These programs are critical for helping older adults live independently and safely in their homes while enhancing their quality of life and reducing healthcare costs.

Berkshire County State Home Care Services, Meal on Wheels and other programs help older adults live with dignity, independence and improved quality of life and delay or prevent the need for more expensive nursing home care. The services provided through the State Home Care Program are integral to Berkshire County's long-term care system.

We fear that the Commonwealth has miscalculated the projected volume of older adults who will require State Home Care in coming years. Two key line items for the FY 25 State budget were underfunded in the amount of approximately \$50 million, and the FY 26 budget shows a smaller but still daunting \$16 million shortfall in the budget for home care services, along with a projected \$650 million overall Commonwealth budget shortfall thanks to federal tax policy changes. Given the anticipated growth rate of 8.0%, the net deficit for home care services is likely to increase even more within the timeframe covered by this Area Plan.

Meals on Wheels is experiencing significant increases in all program costs including raw food, mileage for delivery drivers, wages and supplies and utilities, all of which have contributed to a significant increase in the cost of preparing and delivering food. Pre-COVID, the cost to prepare and deliver a meal was approximately \$9.50. Now that cost is \$12.55 and increases daily.

We also anticipate a significant decrease in cash credit that we have historically received from the USDA Commodity Program, and we have been notified that \$111,000 of Federal Nutrition Incentive Program (NSIP) funding has been suspended.

If Veterans Programs, SNAP and Medicaid – let alone Medicare and Social Security – continue to see cuts, a domino effect may result. For example, more individuals will be food insecure and therefore turning to a Meals on Wheels program that does not have the capacity to add hundreds more to its roster. Healthcare insecurity may overburden the SHINE Program and require even more nursing clinical assessments.

We are taking a deep breath and keeping our fingers on the pulse of local, state and federal funding environments. We will, whenever possible, identify alternative funding sources to supplement program expenses in order to maintain our service levels as demand grows in Berkshire County.

BACKGROUND

The following is Information and data considered in the development of the Area Plan for Elder Services of Berkshire County

Mission of US Administration for Community Living (ACL)

ACL's mission is to maximize the independence, well-being and health of older adults and people with disabilities across their lifespan, and to support their families and caregivers through a comprehensive, coordinated system of home and community-based services that help older adultly individuals maintain their health and independence in their homes and communities.

Mission of The Executive Office of Aging & Independence (AGE)

AGE supports aging adults to live and thrive, safely and independently – how and where they want with the vision of a state where every person has the tools, resources, and support they need to fully embrace the aging experience.

AGE's mission is to promote the independence, empowerment and well-being of older adults, individuals with disabilities and their caregivers through a continuum of services that are responsive to the needs of constituents, families and caregivers.

Mission of Elder Services of Berkshire County, Inc. (ESBCI)

The mission of ESBCI is to provide Berkshire older adults, caregivers and individuals with disabilities the opportunity to live with dignity, independence and self-determination and to achieve the highest possible quality of life.

DEMOGRAPHICS

Berkshire County Massachusetts population = **129,026** (per 2020 census)

Berkshire County is the westernmost of the 14 counties in Massachusetts, running along the New York border from Vermont in the north to Connecticut in the south, and encompasses most of the mountain ridge that separates the Hudson and Connecticut River Valleys. The 32 communities of Berkshire County cover nearly 927 square miles and have an overall population density of only 140 persons per square mile, compared to 835 persons per square mile for the Commonwealth overall.

With about 12% of the Commonwealth's landmass and only 2% of its population, Berkshire County is the second most rural county in the state.

The Donahue Institute of the University of Massachusetts reports that 32.68% of the population of Berkshire County comprises older adults (age 60 years and over), which designates Berkshire County as having one of the proportionally oldest county populations in the Commonwealth.

Over the past 10 years, the County has seen a 28.76% increase in the population proportion comprising older adults. Fifty percent of the County's population comprises individuals over the age of 55.

The total population of Berkshire County has experienced a steady decline over the past 20 years, and its population continues to decline while continuing to age.

Berkshire County has less racial and ethnic diversity than other Massachusetts counties, although the population is beginning to shift with an increase in Hispanic and Latinx populations.

Berkshire County Population of Individuals 60+ Years Old, by Ethnicity (What do the two columns below denote? Also, fix alignment of numbers)

White	91.8%	94%
Black/African American	3.6%	2%
American Indian/Alaska Native	.3%	0%
Asian	1.7%	1%
Hawaiian/Pacific Islander	.1%	.1%
Hispanic/Latinx	5.1%	2%

Source: U.S. Census

NEEDS ASSESSMENT

The tables below summarize the key relevant findings in the 2025 Needs Assessment project.

Top needs identified by older Adults in 2025 (in ranking order)

In-Home Support for Independence	56.0%
Nutrition Support	42.9%
Access to Services	41.7%
Transportation Access	40.5%
Long-Term Services & Supports	39.3%
Affordable Health Care/Access to Health Care	38.1% / 34.5%
Housing Accessibility & Maintenance	33.3%

* Followed by Social Isolation (30.4%), Safety & Security (29.8%) & Mental Behavioral Support (28.6%)

Top Caregiver Needs Identified in 2025 (in ranking order)

Respite Care	67.4%
Training & Education	60.5%
Community Resources	55.8%
In-Home Care	48.8%
Mental Health Support	44.2%
Financial Assistance	41.9%

* Followed by Care Coordination (37.2%)

FOCUS AREAS

As the Area Agency on Aging for all of Berkshire County, Elder Services offers programs and services in accordance with the Massachusetts Executive Office of Aging & Independence (AGE) and the Administration for Community Living (ACL). ESBCI’s mission, goals, objectives and program planning align with the missions, strategies, goals and target populations of ACL/AGE.

For the 2026-2029 Area Plan, AGE has advanced four “focus areas” to which AAAs should endeavor to align their planning and programming goals and development. The focus areas are:

- 1. Older Americans Act core programs**
- 2. Consumers with greatest economic need and greatest social need**
- 3. Access to Home- and Community-based Services (HCBS)**
- 4. Caregiving**

ESBCI’s approach to each of these focus areas is addressed in detail on the pages that follow.

Focus Area 1: Older Americans Act Core programs

As the Area Agency on Aging for Berkshire County, Elder Services of Berkshire provides and will continue to provide – and, when resources are available, expand – Older American Act/Title III Programs, including:

- Community Volunteer Services*
- Long Term Care Ombudsman
- Information & Referral
- Home Delivered Meals and older adult Meal Site Meals
- Caregiver Support & Education
- Outreach & Community Education
- Title III Sub Grants

* Services provided under Volunteer Services are grocery shopping assistance, companionship and transportation.

Administration for Community Living/ Executive Office of Aging and Independence	Elder Services of Berkshire County's Focus Areas
Older Americans Act Core Programs (Title III) Supportive Services, Nutrition Services, Disease Prevention / Health Programming, Caregiver Programs and Title VII Programs including Long-Term Care Ombudsman and Elder Protective Services	Information & Referral, Community Volunteer Programs, Home Delivered and Senior Meal Site Meals, Family Caregiver Support, Long Term Ombudsman Program , Outreach, (Berkshire Senior TV & Berkshire Senior Newspaper), and Title III Sub Grants.
Older Americans Act Core Program	
Participant-Directed/Person-Centered Programs that provide older adults and their family caregivers choice over long-term services and support they need for seniors to remain in their homes.	Money Management, SHINE (Serving the Health Insurance Needs for Everyone), Rainbow Seniors of Berkshire County, Options Counseling, Behavioral Health Outreach for Aging Populations, Clinical Assessment and Case Management and Home Health Care Programming.
Elder Justice	Community Legal Aid, (Berkshire Elder Law Project), Berkshire Center of Justice (Justice for Elder Project)
	Berkshire Elder Protective Service is a program provided through a contract with LifePath, Inc and a component of LifePath's Area Plan

ESBCI's Volunteer Program coordinates a team of volunteers who provide the assistance and services that are so important for older adults, especially for isolated older adults in the most rural communities of the County.

The services these volunteers provide address many of the needs reported in the 2025 Community Assessment, including transporting older adults to and from medical appointments and to other appointments and errands, as transportation options in Berkshire County are limited. This transportation is critically important, especially for older adults who have no other mode of transportation.

Volunteers also provide grocery shopping and accompany older adults for their own weekly grocery shopping. Volunteers provide companionship and friendly visits, which are so important for many of our older adults who are isolated and lonely.

A majority of older adults who benefit from these activities are isolated, living alone, living on fixed incomes, and living in rural communities, all consistent with the Older Americans Act's targeted priority populations.

GOALS:

The overriding goal for Volunteer Services is to increase the number and efficacy of volunteers. The Manager of Volunteer Services has adopted a multi-pronged approach for the future recruitment of volunteers, including recruiter attendance at volunteer fairs and outreach events, advertising the need for volunteers in Berkshire Senior newspaper insert (circulation 11,000) and recruiting and raising awareness on ESBCI's Berkshire Senior public access television program. She has also resurrected volunteer recognition events.

Long Term Care Ombudsman Program

ESBCI's Ombudsman Program directly aligns with ACL and AGE priorities by helping maintain the health, dignity and well-being of older adults by enhancing their quality of life.

A volunteer-based program, the Ombudsmen educate long-term residents about their rights and seek to empower residents to become more active in resolving any concerns they may have. The ombudsman volunteers help reduce the isolation and loneliness experienced by many residents who are living in one of the 13 nursing homes in Berkshire County. An Ombudsman visits their assigned nursing home once a week. This program directly addresses the Needs Assessment priorities of Isolation, Access to Health Care and responding the need of disabled older adults.

GOALS:

The ESBCI Program has been able, post-COVID, to recruit and train new volunteers for the program and will continue the recruiting process. ESBCI has developed new materials explaining the program to residents, nursing home staff and families. A laminated card with the name of the resident's Ombudsman is left in every room. Articles featuring the program and need for volunteers will continue to be included in the Berkshire Senior newspaper.

Information & Referral

Elder Services' I&R Department is the gateway of information not only for older adults, caregivers and individuals with disabilities but also for the entire Berkshire County community.

I&R staff maintain an extensive database consulted to provide assistance and information. This information includes contact information on local, statewide, and national resources for older adults. Staff are also trained to take preliminary information needed for individuals to directly receive assistance from ESBCI or open a case for a case manager. The I&R Department also serves as the receptionists for all individuals visiting ESBCI's office.

In 2024, Information & Referral assisted 8,361 persons, with the majority of calls looking for information about services such as homemaker assistance, Meals on Wheels home-delivered meals, companionship, home care services and SHINE.

GOALS:

The goal for ESBCI's Information and Referral Program is to maintain the highest level of service for individuals calling in or coming through our doors. We are proud of the fact that when you call Elder Services you actually get a live person answering the phone every time.

Staff will maintain their training, which builds on their expertise. They will also ensure that all information in their database is comprehensive. Each day, the I&R Specialists study national, state and local news resources and information on policies that are then communicated to all staff, such as information on oil and heating assistance, Social Security, housing, home-delivered meals, vaccinations, food pantries, health information, and home care services.

Meals on Wheels and Meals Sites

Currently ESBCI's older adult Nutrition Program prepares and delivers approximately 975 to 1,000 meals each day, five days a week. We also provide noontime meals for 15 congregate meal site locations throughout Berkshire County and offer kosher meals for Jewish participants in our nutrition programs.

Home-delivered meals are provided for homebound older adults, and for older adults who are unable to prepare nutritionally balanced meals for themselves or who have no one to cook for them. We anticipate that the number of older adults accessing Meals on Wheels and congregate meals at senior centers will continue to increase as our community continues to age, and the cost per meal will continue to increase as the cost of raw food continues to increase.

Hunger and lack of nutrition are serious threats to the physical and mental well-being of older adults. According to the most recent (year-end 2024) Nutrition Consumer survey:

- 86% of all respondents state that the meals help them eat healthier
- 84% reported that the meals help them live independently
- Over 40% stated that without the meals, there would be a shortage of food in their home

Almost all respondents to the Nutrition Consumer survey reported that the well-being checks that accompany every meal delivered make them feel safer, less vulnerable, and less lonely. Congregate meal sites provide meals in a group setting and keep older adults healthy and engaged with others. These meals offer social engagement and information on health, all of which contribute to older adults' overall health and well-being.

By bringing older adults into the senior centers, congregate meals also give staff an opportunity to assess the well-being of consumers they might not otherwise have evaluated, and to recommend those consumers for additional support as needed.

Three-quarters of older adults in Berkshire County who receive Meals on Wheels live on a fixed income. The profile of the typical older adult receiving Meals on Wheels is:

- 75+ years of age
- Living alone
- Lonely
- Living in a rural communities
- Food and financially insecure

GOALS:

ESBCI's older adult Nutrition Program/Meals on Wheels will maintain its ability to provide hot, nutritious meals, along with critical wellbeing checks and social interaction for all Berkshire older adults who need the program. ESBCI will be prepared to meet the increased demand for the program due to the growing number of older adults in Berkshire County and the increase in numbers of older adults (and their families) requesting Meals on Wheels.

ESBCI will increase its capacity to meet the dietary needs of older adults by offering diet-specific meals, such as Medically Tailored Meals (gluten free, diabetic, vegetarian, and specialized cardiac and renal meals).

For individuals who receive Medically Tailored Meals, we will continue to conduct nutritional assessments, education and dietary counseling to ensure the best possible health outcomes. ESBCI's Older Adult Nutrition Program will increase the number of ethnic meals as part of the menu rotation so that we can provide a sampling of meals that are relevant to the cultural preference of older adults. We will continue to work with Berkshire Medical Center in providing Medically Tailored Meals, and ESBCI will continue to distribute Farmers' Market Coupons throughout Berkshire County through the Councils on Aging, though we have been informed that the program will have fewer coupons than in the past and that the face value may be reduced.

A new initiative may be assisting the South County Churches who are working with the largest immigrant population in the County. They are finding that immigrants have stopped going to the food banks for fear of ICE detainment. We in preliminary discussions on how we may be able to help older adult immigrants in or programs who are primarily non-English-speaking.

Outreach

Elder Services will continue to participate in community outreach activities including:

- Berkshire Pride Festival
- Juneteenth Community Day
- Adams Street Fair
- Christian Center Community Day
- BCAC Community Day
- Berkshire Immigrant Center and Volunteers in Medicine Community Day
- Festival Latino
- Best of the Berkshires Event
- City of Pittsfield Housing Resource Fair
- Queer Men of the Berkshires Evening Outreach Events
- Shakespeare & Company Community Day

Title III Sub Grants

The Title III Sub Grant that ESBCI administers and monitors address Older Americans Act priorities.

2024/2025 Title III Sub Grant Agencies/Programming

Agency	Project/Services Provided
Community Legal Aid-Berkshire Elder Law Project	Free legal services for low income and socially needy seniors in Berkshire County with special focus on seniors who reside in their homes with the assistance of government benefits, seniors with protective services, seniors with no other means to access the legal system and seniors whose legal issues threaten their independence and dignity.
Berkshire Center for Justice-Justice for Elders Project	Provides free legal services for low income and socially needy seniors with special focus on seniors who reside in their homes in Berkshire County with assistance of government benefits, seniors with protective services, seniors with no other means to access the legal system and seniors whose legal issues threaten their independence and dignity
Adams Council on Aging	Provides transportation for residents 60 years and older for the seniors residing in the rural communities of Adams, Cheshire and Savoy with priority given to those seniors with the greatest social and economics needs.
Sheffield Council on Aging	Provides transportation for individuals 60 years and older for seniors living in the rural communities of Sheffield and Ashley Falls. The program gives priority to those elders with the greatest social and economic needs
Berkshire Rainbow Senior	Provides Berkshire County’s senior LGBTQ+ community support through programming, education and resources and outreach in Berkshire County with a focus on outreach to rural and socially and geographically isolated seniors.
Berkshire Area Health Education Center (AHEC)	Provides educational support and workshops for family and professional caregivers of individuals 60 year of age and older with emphasis on meeting the needs of low income and minority seniors through outreach and community collaborations.

GOALS:

These subgrant agencies provide programs and services that address the pressing needs of older adults and caregivers who are most often physically, culturally and socially isolated, live in rural areas and are low income. The issues of the individuals served are most often exacerbated in that this is a rural community with limited transportation and other services available.

When possible, ESBCI will provide additional financial support for legal services provided by Community Legal Aid and the Berkshire Center for Justice so they can provide additional free legal assistance to low-income older adults. Legal services for older adults is an increasingly critical service, often resolving possible evictions and older adult protective issues.

Focus Area 2: Consumers with greatest economic need and greatest social need

Throughout the next four years of planning, ESBCI will continue to integrate ACL focus areas with populations targeted by the Older Americans Act and Title III services.

Title III funding formula targets older individuals with the greatest economic need and older individuals with greatest social need with particular attention to low-income individuals and those living in rural areas. ESBCI's doors are open to anyone needing information or access to programs and services. The Older Americans Act, the law under which ESBCI maintains its designation as an Area Agency on Aging, identifies priority populations as:

- Living Alone (isolated) older adults
- Low-income older adults
- Minority older adult populations
- Native American populations (not applicable in ESBCI's service area)
- Rural older adult populations*
- Socially isolated populations; e.g., geographically isolated, LGBTQIA+, limited-English-proficient older adults, and other socially isolated populations.

* Berkshire County is considered a rural community with a high number of older adults living on fixed/low incomes.

Focus Area 3: Expanding Access to Home- and Community-based Services (HCBS)

In-Home Care Services

Elder Services provides a variety of in-home services designated to enable older adults and disabled adults to remain independent at home.

There are times when an individual's ability to perform normal activities of daily living diminishes. Eligibility for Home Care Services is determined by a case manager who conducts an assessment at the older adult's home. The case manager and registered nurse develop a person-centered care plan which may include chores service, companionship, home delivered meals, homemaking, medication management, and personal care.

GOALS:

The critical goal for the Home Care Programs is to continue to operate within the shortfall in the Commonwealth budget that threatens these vital services. These services are essential for helping older adults live independently and safely in their homes while enhancing their quality of life and reducing healthcare costs. The state deficit for this program has mandated programmatic changes by AGE.

The first stage of the required changes is a cap imposed on the number of individuals we can enroll in the Enhanced Community Options Program (ECOP), which is for individuals who qualify for nursing home care but can receive in-home supports and services that will enable them to live at home. To the extent that this cap remains in effect, EBCI's ability to keep qualified older adults at home and out of nursing homes will decrease, resulting in increasing nursing home expenditures and reducing the quality of life for those older adults.

Options Counseling

The Options Counseling Program is a free program for older adults and adults with disabilities and caregivers. The Program's goal is to provide unbiased information and support to individuals living in the community when they are making long-term planning decisions regarding such issues as housing, benefits, long-term care, in-home services, and community supports. Options counseling is person-centered conversations that explore housing options for older adults including supports they may need to remain in their homes.

Focus Area 4: Caregiving

ESBCI's Family Caregiver Support Program is easily accessible to caregivers who are in need of support, assistance, education, advocacy, and in some cases assistance in identifying information for respite care options. Family Caregiver Support is dedicated to providing one-on-one and group supports, education and training to caregivers of older adult family members, individuals who are disabled and grandparents who are raising grandchildren.

GOALS:

As the population of Berkshire County continues to age, there is and will be an increased need for caregiver support. ESBCI will continue to expand the number of support groups held in the three regions of the county: North, South & Central. These on-going meetings and sessions will be provided in addition to one-on-one sessions with individual caregivers.

The ultimate goal of the program is for the families and caregivers of older adults and individuals with disabilities to have access to a comprehensive range of services that support older adults and individuals with disabilities to ensure they can maintain their well-being and independence in the community. We will strive to expand the program to include collaboration with the Christian Center, Northern Berkshire Coalition, VIM (Volunteers in Medicine) and the Dream Center, all of which serve minority, immigrant, non-English-speaking individuals and low-income populations. This is a sizable challenge in that immigrant families do not always trust support organizations.

We will utilize outreach to make caregivers in the community aware of the assistance available to them, including publishing articles in the Berkshire Senior newspaper (circulation 11,000), providing notice of

group meetings on social media and presenting programs on ESBCI's Berkshire Senior TV program dedicated to the topic of "caregiving."

Elder Services will continue to support Berkshire Area Health Educational Center (AHEC) as a Title III grantee providing caregiver support and training, such as AHEC's "Mental Health First Aid for older Adults and Caregivers" program. We will continue to encourage AHEC to provide their programming virtually, to reach a broader geographic audience.

OTHER SUPPORTIVE SERVICES

The following ESBCI programs and services ensure that older adult members of our community live safe and healthy lives, are able to live independently and are able to remain living at home for as long as possible. These programs are critical for older adults. The programs will continue to meet increased demands for as long as funding is available.

SHINE – Serving the Insurance Needs of Everyone

The SHINE Program addresses financial stability and access to health insurance and healthcare for older adults. The program provides free, unbiased and up-to-date health insurance information through one-on-one counseling and assistance to Medicare beneficiaries of all ages.

Access to quality, affordable health insurance and health care are critical issues for older adults and essential to maintaining their health. The SHINE program addresses needs identified by older adults in the Needs Assessment Survey, including the ability to remain living independently with access to healthcare through cost-efficient health insurance.

GOALS:

The SHINE Program will continue efforts to recruit additional volunteers to be trained to help meet the ever-increasing demand for the program, especially during Medicare open enrollment periods. To assist with the recruitment and training of SHINE volunteers (which is quite involved), the SHINE program will pilot a new hybrid training with training modules to be completed online, followed up with in-person classroom instruction. Outreach events such as "Before Your Retirement" presentations will continue to be held virtually on a monthly basis. Informational sessions will be targeted for specific populations such as the Berkshire Rainbow Seniors. This past year, SHINE volunteers contributed over 2,300 hours helping over 4,300 SHINE consumers.

Money Management

The Money Management Program assists low-income residents 60 years of age and older who need assistance writing checks, balancing their checkbooks and managing their money. Trained, insured volunteers visit their older adult every month to help them manage their household finances. The program provides home-based personalized financial management for older adults that promotes financial security, well-being, and a better quality of life. Many of the Money Management consumers are isolated, low-income older adults living alone.

GOALS:

The Money Management Program will conduct community outreach to underserved, low-income individuals. The program addresses the needs of older adults who are financially at risk by stabilizing their financial affairs. Stabilizing their finances also stabilizes their housing and contributes to the consumer's ability to live independently. The program will recruit volunteers to meet the increased need.

Behavioral Mental Health Outreach for Aging Populations (BHOAP)

This program addresses the need for mental health support of older adults as well as caregivers. The program addresses the unmet behavioral health needs of older adults, offering free, flexible, person-center interventions for individuals 60 years of age or older. The need for these interventions for older adults in Berkshire County continues to increase dramatically. The current political and social environment only increases the anxiety and feelings of isolation for many older adults. The suicide rate of individuals over the age of 65 in Berkshire County is 14% – twice the rate for the rest of the Commonwealth. The funding from AGE for the Program is secure for the time being.

Clinical Assessment and Case Management

MassHealth designates authority to determine a consumer's clinical eligibility for various MassHealth Programs. ESBCI's registered nurses make clinical determinations for admission to Berkshire County nursing homes and for the Agency's home and community-based programs. The nurses also conduct in-home assessments for Home Care consumers who need assistance with personal care, including bathing, dressing, ambulating, and eating.

The program, based on person-centered approach, strives to have older adults and disabled adults remain in their homes and avoid nursing facility admissions. The case managers develop a community-based service plan, the goal of which is to ensure individuals receive the services they need to be successful after they are discharged from a nursing home.

AGENCY GENERATED FUNDS

ESBCI has been successful in generating community financial support for the following non-formula grant programs:

- SHINE – Earmarked State funding
 - The Feigenbaum Foundation
 - Central Berkshire Fund
 - City of Pittsfield – Pittsfield only CDBG Funds

- Behavioral Health Outreach for Aging Populations – Earmarked State Funding
- Supportive Housing – State older adult Housing Grant
- Fallon Navicare – Fallon Health Care funding
- Berkshire County's Aging and Disability Resource Consortium – State Grant
- TRANSPORTION for South County – The Everett Fund

- MEALS ON WHEELS – The Everett Fund – South County Only
 - Greylock Bank
 - Central Berkshire Fund- North County Only
 - City of Pittsfield CDBG Funds- Pittsfield Only
 - Ruth M. Boraski Memorial Fund

- Additional community support from programing comes from sources that are unrestricted
 - Northern Berkshire United Way
 - Williamstown Community Chest
 - Katherine & Winthrop Crane Foundation
 - The Crane Foundation